



## Box office "Passion 2010" –

### Tickets Reservations

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Tickets may be purchased directly at the **Main Box Office of Sordevolo Popular Theatre Association** (Via Eugenio Bona, 35 13817 Sordevolo –(BI) – Tel. and Fax +39 015 2562486), as well as at Biella's Tourist Office: **ATL- Azienda Turistica Locale** (P.za Alfonso Lamarmora, 3 13900 Biella (BI) – Tel. +39 015 351128 Fax +39 015 34612 Freephone Number 800 811 800 – Italy Only) or by Internet: <http://www.passionedicristo.org/>

It exists a wide range of possibilities to purchase tickets:

1. [ON LINE](#)
2. [BY PHONE OR FAX](#)
3. [BY POST OR BANK](#)
4. [AT BOX OFFICES](#)

#### 1. – ON LINE

**PLEASE NOTE! On line tickets purchase for Passion 2010 will be operative from 1<sup>st</sup> September 2009**

In order to book on line, first please fill in the registration form with the following data:

- first name and surname
- date of birth
- address
- telephone number
- date of performance
- seats sector
- number of full and reduced tickets\*
- method of payment (bank transfer or credit card)

As regards Credit Card payments, the system immediately visualizes the payment voucher, confirming that transaction has been successfully completed. If possible, please print the voucher, otherwise, please take note of your reservation number. The voucher has to be produced at the box office to collect tickets.

As regards Bank Transfer payments, the system immediately visualizes the payment receipt, confirming the purchase option. When the transaction is successfully completed, the Direction will email the booking confirmation voucher. If possible, please print the voucher, otherwise, please take note of your reservation number. The voucher has to be produced at the box office to collect tickets.

For bank transfer, please send a fax enclosing the transfer receipt.

In both cases, the box office will send freely the **voucher** to collect tickets to the email address indicated in the registration.

Tickets have to be collected at the **Main Box Office of Sordevolo Popular Theatre Association** (via Eugenio Bona, 35 13817 Sordevolo (BI) –Tel. and Fax +39 015 2562486) or at Amphitheatre box office, by the person indicated in the registration, by showing the **purchase Voucher** and a valid identity card.

Another person can be authorized to collect tickets, on production of the purchase voucher, the delegation letter signed by the person indicated in the registration and a valid identity card.

BOOKING CANCELLATION: booking automatically expires after 5 days. No other steps are required.

\* Reduced tickets for children under 15 may be collected at the box office, on production of a valid identity card of the minor.

## **2. BY PHONE on +39 015 2562486 (Popular Theatre)**

To book by phone, the following data will be required:

- first name and surname
- date of birth
- address
- telephone number
- date of performance
- seats sector
- quantity of full and reduced tickets \*
- method of payment

In any case, reservation has to be confirmed by fax on +39 015 2462486, within 3 days from the date of phone booking.

The form to confirm phone reservation may be downloaded in PDF.

[Click here to download in PDF the fax confirmation form:](#)

Otherwise, in the fax, please:

- confirm your booking, indicating date of performance, quantity of full and reduced\* tickets and seats sector.

The box office will send a voucher to confirm your booking.

The tickets will be collected at the box office by the booking holder, on production of the booking voucher.

Anyway, the holder may authorize another person to collect the tickets. The delegated person has to produce the delegation letter signed by the booking holder and the booking voucher.

[Click here to download the PDF:](#)

\* Reduced tickets for children under 12 may be collected at the box office, on production of a valid identity card of the minor.

## **- BY FAX on +39 015 2562486 (Popular Theatre)**

Please indicate your personal data (as per phone booking) or download here PDF form for FAX reservations.

[Click here to download in PDF the fax confirmation form:](#)

## **- BY PHONE on +39 015 351128 (ATL BIELLA – BIELLA's TOURIST OFFICE)**

To book by phone the following data will be required:

- first name and surname
- date of birth
- address
- telephone number

- date of performance
- seats sector
- quantity of full and reduced tickets \*
- method of payment

In any case, reservation has to be confirmed by fax on +39 015 2462486, within 3 days from the date of phone booking.

[The form to confirm phone reservation may be downloaded in PDF.](#)  
[Click here to download in PDF the fax confirmation form:](#)

Otherwise, in the fax, please:

- confirm your booking, indicating date of performance, quantity of full and reduced\* tickets and seats sector.

The box office will send a voucher to confirm your booking.

Tickets will be collected at the box office by the booking holder, on production of the booking voucher. Anyway, the holder may authorize another person to collect tickets. The delegated person has to produce the delegation letter signed by the booking holder and the booking voucher. **PDF delegation form:**

[Click here to download the PDF:](#)

\* Reduced tickets for children under 12 may be collected at the box office, on production of a valid identity card of the minor.

**- BY FAX on +39 015 34612 (ATL BIELLA – Biella’s Tourist Office)**

Please indicate your personal data (as per phone booking) or [download here the PDF form for FAX reservations:](#)

### **3. Post or Bank Payment**

Booking will be effected **only after receiving payment and according to the availability of seats**, which has to be verified before sending payment, calling the Box Office on +39 015 2562486 (Passion) or Biella’s Tourist Office on +39 015351128 (ATL).

**Reservation channel through post or bank payments is slower than credit card booking: thus, please send payment at least 15 days before selected performance.**

**As to post or bank payments, please send a fax enclosing the payment receipt.**

The box office will send freely the voucher to collect tickets to the indicated address.

Tickets have to be collected at the **Main Box Office of Sordevolo Popular Theatre Association** (via Eugenio Bona, 35 13817 Sordevolo (BI) –Tel. and Fax +39 015 2562486) by the person indicated in the registration, by showing the **purchase Voucher**, a valid identity card and the payment receipt.

Payment may be effected as follows:

- **Postal order ( on-line money orders not accepted!)** made out to:

ASSOCIAZIONE TEATRO POPOLARE di SORDEVOLO

Via Eugenio Bona, 35  
13817 SORDEVOLO (BI)

Please indicate as branch office for payment: **Posta di Sordevolo.**

In sender’s communications, please specify the following personal data:

- first name and surname
- date of birth
- address

- telephone number
- performance date
- seats sector
- quantity of full and reduced tickets \*

- **Bank draft** made out to **Associazione Teatro Popolare di Sordevolo** to be sent to:

ASSOCIAZIONE TEATRO POPOLARE di SORDEVOLO

Via Eugenio Bona, 35  
13817 SORDEVOLO (BI)

In the **covering letter**, please specify all data concerning both the sender and the selected performance:

- first name and surname
- date of birth
- address
- telephone number
- date of performance
- seats sector
- quantity of full and reduced tickets \*

- **Bank transfer** made out to **Associazione Teatro Popolare di Sordevolo** to be sent to:

**BANCA SELLA**  
Filiale **POLLONE**  
Via Caduti per la Patria 35  
138140 POLLONE (BI)  
Coordinate bancarie – IBAN: IT74 X03268 44660 053849295460

In **transfer order**, please specify the following data:

- first name and surname
- date of birth
- address
- telephone number
- date of performance
- seats sector
- quantity of full and reduced tickets \*

\* Reduced tickets for children under 12 may be collected at the box office, on production of a valid identity card of the minor.

#### 4. Purchase at the box offices

Tickets may be purchased directly both at the **Main Box Office of Sordevolo Popular Theatre Association** (Via Eugenio Bona, 35 13817 Sordevolo –(BI) – Tel. and fax +39 015 2562486) and at Biella's Tourist Office: **ATL- Azienda Turistica Locale** (p.ZA Alfonso Lamarmora, 3 13900 Biella (BI) – Tel. +39 015 351128 Fax +39 015 34612).

**Passion 2010 – General information**

**Terms and conditions**

**1. Option to booking.**

It is possible to get an option on the seats for the performances. These options will remain valid up to 20 (twenty) days before the event. After this period, options will be confirmed only upon an advance payment equal to 20% of the total tickets amount. Full settlement has to be received through bank transfer at least 5 (five) days before the performance date.

**2. Booking cancellation.**

**2.1** In case of cancellation of a whole reservation after the 20 days before the performance, advance payment paid **WILL NOT** be refunded.

**2.2** In case of cancellation up to 10% of the total quantity, no penalty will be applied.

**2.3** In case of cancellation of more than 10% of the total quantity, for each seat cancelled there will be a 50% charge of the ticket cost.

**3. Tickets purchased may not be refunded.**

It is not possible to exchange or refund tickets purchased (according to the Italian Law Decree n.185, dated 22 May 1999, art.7-section b, applying EEC regulations 97/7/CE, by which withdrawing right cannot be applied).

**4. All prices are inclusive of relative taxes.**

**5. It is strictly forbidden any ticket sale by not authorized person.**

**6.** Tickets booked and bought by **Internet** show applicant's personal data. Sordevolo Popular Theatre Association, according to Italian Law about Privacy n. 675/96, guarantees the confidentiality of personal data and their exclusive handling to send confirmation vouchers or for Association service information only.

**7. Tickets purchased directly at the box office will be fill in upon production of an identity card. Otherwise, Association will decline all responsibility towards loss, theft and any possible Association service information.** As in point number 6, Associations guarantees privacy on personal data.

**8.** It is forbidden to stay at the Box Office except for the time strictly required to purchase tickets.

**9.** In case of event cancellation, tickets may be exchanged for an alternative date or, upon request, the face value of the ticket will be refunded, during the seven days after the date selected.

**10.** Latecomers will not be admitted to Amphitheatre during performance.

**11.** Spectators have to keep their admission ticket and show it to ushers on request. Spectators have to occupy their assigned seats and to behave properly during performances.

**12. Mobile phones must be switched off.**

**13. In the Amphitheatre, it strictly forbidden to take photographs, with or without flash. Sound and video recordings are strictly forbidden.**

**14.** For any problems or information, please apply to ushers.

**15.** According to the Italian Law 584/75, smoking is forbidden both in the Box Office and

inside the Amphitheatre.

**FREE ADMISSION**

Children under 3 (three) only if held in parents' arms.

Not self-sufficient disabled people.

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**REDUCED TICKETS**

Children under 12, on production of a valid identity card.

Companions of not self-sufficient disabled people.

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